

# PDF Form Values May Not Be Visible In PDF Files Created From The Fill Out PDF Form Activity In Laserfiche Workflow.

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Laserfiche 8, Laserfiche 9

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## Summary

In a PDF created from a **Fill Out PDF Form** activity, form values set by Workflow:

- May appear offset from the field in the PDF.
- May only be visible when you click on the field in the PDF.

## Cause

In certain PDF forms, the default Workflow process may create misaligned PDF field values. The **Fill Out PDF Form** activity supports an alternative method that allows Adobe Reader to automatically handle display information.

## Workaround

In Workflow 9, enable the **Align field data** option in the Advanced Settings for the **Fill Out PDF Form** activity.

1. In the Workflow designer, select the **Fill Out PDF Form** activity in the Designer Pane.
2. Click the Advanced button at the top of the Properties Pane.
3. Under Advanced in the Properties Pane, select the **Align field data** option.

In Workflow 8.3.1.192 or later, clear the **Generate appearance for fields** option in the Advanced Settings for the **Fill Out PDF Form** activity.

1. In the Workflow designer, select the **Fill Out PDF Form** activity in the Designer Pane.
2. Click the **Fill Out PDF Form** name at the top of the Properties Pane and choose to display Advanced options.
3. Under Advanced in the Properties Pane, clear the **Generate appearance for fields** option.